

RELOCATION OF CONNECTION

In case a subscriber requests for relocation of his connection from one location to another location, Dish TV, shall, subject to technical and operational feasibility, relocate the connection within a period of seven days from the date of receipt of such request:

Provided that it shall be permissible for Dish TV, as the case may be, to charge from such subscriber-

- An amount, not exceeding, twice the amount of installation charge prescribed by the distributor, in case, such relocation work involves dismantling of the outdoor equipment of customer premises equipment from old location and reinstallation at new location, or
- An amount, not exceeding, the installation charge prescribed by Dish TV, in case, such relocation work does not involve dismantling of the outdoor equipment of customer premises equipment from old location.